



**NO
DEDUCTIBLE**

2016 New Student Options

- MacBook Air/HP Elitebook (Laptop only coverage)..... \$129
- MacBook Air/HP Elitebook (Laptop + iPad coverage)..... \$179

2016 Student Exchange Options

- MacBook Air/HP Elitebook (Laptop only coverage)..... \$129
- MacBook Air/HP Elitebook (Laptop + iPad coverage)..... \$179
- MacBook Pro/HP Elitebook Pro (Laptop only coverage)..\$159

How do I sign up?

- When you sign up for your laptop session you will have the option of pre-registering for Safeware coverage.
- You can also sign up when you pick up your devices.

How do I pay? Safeware charges are applied directly to your student account, but not until you pickup your devices.

Without Safeware are my devices still covered under warranty? YES! As part of the eWarrior Digital Life & Learning Program, your devices are covered for any manufacturer warranty issues as part of the program.

Can I cancel and get a refund? Within 30 days of your device pickup, you can receive a full refund as long as you haven't submitted any damage claims.

What if I have to swap into another device?

We will transfer your coverage.

What if I don't sign up in the first 30 days?

You can buy Safeware coverage at any time, but your system must be inspected by our authorized Service Center at the time you purchase coverage.

What if I leave Winona State? When you leave WSU and return your devices, we will provide you with the information you need to transfer or cancel coverage.

I have dropped or spilled on my laptop and damaged it, what do I do? Come to the Technical Support Center in Somsen 207 where we will repair the issue or swap you into another device of the same model, and process your claim at no additional cost to you.

What if my device is stolen? Bring a copy of your police report to the Technical Support Center and we will provide you with a replacement device.

Why 27 months? You will have your devices for a minimum of 24 months plus an overlap of 2-3 months, depending on when you pickup your refresh devices.



Accidental Damage



Liquid Spills and Submersion



Power Surge



100% Parts and Labor



No Service Fees



Questions?

safeware@winona.edu



Why risk dropping, spilling or damaging your laptop?

Take the worry out of using your devices - protect them with Safeware.

- No Deductibles
- Theft Coverage
- No limit to accidental damages
 - Cracked screen
 - Liquid Spill
 - Drops
 - Cord trips, splits, breaks
- Backpack Mishaps?
 - Leaky water bottles
 - Melted Chocolate
 - Heavy Books
- Caught in the Rain? Sleet? Snow?

Custom coverage built for WSU students in the Digital Life and Learning Program

Damage Statistics

1/3 of students damaged their devices or accessories.

71% of WSU laptop damages were spills. (Manufacturers charge approximately \$800 to repair most liquid spills)

Safeware is not just for mobile device damages!

Did you know that it costs up to \$79.00 for a replacement power supply? If you roll over the cord with a chair, pet chews, etc...

This damage is covered under Safeware



Students are responsible for caring for and securing their mobile devices. Excessive wear and tear (cosmetic damages), misuse and major damage are billable.

2016 Model Damage Scale without Safeware

Cosmetic and Minor Damages (Not scaled per incident)		
Damages - 2016 Models	Laptop	iPad
Keyboard Damage Only	\$100	
Trackpad Damage	\$150	
Palm Rest	\$150	
Base	\$100	
Bottom Door	\$100	
Excessive Wear and Tear**	\$100	\$100
First Incident of Functional/Severe Damages*		
Damages - 2016 Models	Laptop	iPad
Cracked Screen	\$250	\$100
Spill Damage (Internal)	\$250	\$100
Biological Contamination***	\$500	\$200
Broken Port	\$250	\$100
Multiple Incidents of Functional/Severe Damages* (Within 2 Year Device Model Rotation)		
Damages - 2016 Models	Laptop	iPad
Cracked Screen	\$500	\$100
Spill Damage (Internal)	\$500	\$100
Biological Contamination***	\$500	\$200
Broken Port	\$500	\$100

*Highest charge applies in case of multi-damage claim (eg: spill + cracked screen)

**Intensive cleaning/sanitation required to redeploy. (eg: Ozone treatment for smell) or take apart cleaning.

*** WSU cannot repair or redeploy systems that have been contaminated by Urine/Vomit/Blood/Feces or damaging/dangerous chemicals. Systems must be disposed of and replaced (Human, Animal or Chemical)

* See details online <http://www.winona.edu/it/agreement.asp>

In case of theft, without Safeware, the student is responsible for a \$500 deductible for stolen laptops and replacement cost for iPads*