



EVERYTHING YOU NEED TO KNOW



eWarrior Digital Life & Learning Program

Welcome to Winona State University!

During your mobile device setup session, you personalized your mobile device, connected to the Warrior network, logged into Office 365, sent yourself an email, and confirmed your primary email address.

Information about our program is available to you on our Technology Knowledge Base Wiki (learn.winona.edu). It is recommended that you take the time to review this information.

If you choose Safeware Damage & Theft Protection, your student account will be charged a one-time fee of \$149 for 2 years of insurance.

You have 30 days to cancel for a full refund. If you did not purchase, you have 30 days to do so without requiring an inspection. Questions? Contact: safeware@winona.edu

Technical Support Hours	
Technical Support Center & Walk-In Support Somsen 207	<i>Hardware/Software mobile device support</i> Fall & Spring Hours Monday-Friday: 7:30 am – 4:30 pm Winter & Spring Break Hours Monday-Friday: 7:30 am – 4:30 pm Summer Hours Monday-Friday: 7:30 am – 4:00 pm
WSU Tech Support – By Phone, Email, & Chat Phone: 507.457.5240, option 1 Email: Techsupport@winona.edu Chat: https://chat.winona.edu/	<i>Hardware/software support for mobile device & desktops. eWarrior program questions.</i> Fall & Spring Hours Monday-Thursday: 7:30 am – 4:00 pm Friday: 7:30 am – 4:30 pm Sunday: 2:00 pm – 5:00 pm Winter & Spring Break Hours Monday-Friday: 7:30 am – 4:30 pm Summer Hours Monday-Friday: 7:30 am – 4:00 pm
eWarrior Digital Learning Commons (DLC) Krueger Library 105 DLC@winona.edu https://www.winona.edu/technology/dlc.asp Support available on Zoom during normal working hours. Students: https://Minnstate.zoom.us/my/wsudlc Faculty/Staff: https://Minnstate.zoom.us/my/wsutit	Software/technology support, color printing, 3D printing, 1:1 software support, classroom support. Fall & Spring Hours Monday-Thursday: 7:30 am – 10:00 pm Saturday: 10:00 am – 5:00 pm Sunday: 1:00 pm – 10:00 pm Summer Hours Monday-Friday: 9:00 am – 5:00 pm Saturday: Closed Sunday: 1:00 pm – 9:00 pm

GETTING STARTED

Getting Started – Setting Up Your Laptop

- Visit <https://learn.winona.edu> and search for:
- “WSU Student Laptop Distribution Support” (see also: QR Code to the right)
 - “WSU Student Survival Guides”
 - Student Technology Survival Guide (Mac)
 - Student Technology Survival Guide (PC)



Student Laptop Distribution Support

Information regarding eWarrior Program

<https://www.winona.edu/technology/students.asp>

Safeware Protection Plan

<https://www.winona.edu/technology/damage-protection.asp>

-----Important-----

Changing your StarID Password

To change your STAR ID password, go to: starid.minnstate.edu.

Remember to read through the WSU Student Technology Agreement so you understand your responsibilities.

- <https://www.winona.edu/technology/agreement.asp>



Enter the eWarrior Aspen Capital eScholarship competition in the spring for a chance to win a \$1,000 eWarrior scholarship. Go to:

<https://www.winona.edu/technology/escholarship.asp> for more information.



EVERYTHING YOU NEED TO KNOW



eWarrior Digital Life & Learning Program

STUDENT TECHNOLOGY AGREEMENT

eWarrior Student Technology Agreement Reminders - The laptop you received was assigned to you as a student of Winona State. Should you leave Winona State for any reason, you must immediately return the laptop to the Technical Support Center in Winona (Somsen 207) or Rochester (Coffman Center 122). You will be responsible for lost, stolen, and damaged laptops, as stated in the Technology Agreement that you have signed.

OFFICE 365

All Winona State students have Office 365 accounts. This includes 1) your email, 2) office web, mobile, & desktop apps, and 3) 1 TB of storage space on OneDrive. Login to Office 365 services with **[YourStarID]@go.minnstate.edu**. For more information go to http://learn.winona.edu/Microsoft_Office_365.

EMAIL --- Use your friendly email address (**firstName.lastName@go.winona.edu**) as your actual email address. Use your **StarID@go.minnstate.edu** to log in to your Office365 WSU email account. Please make sure that Winona State is your PRIMARY email address.

DIGITAL CITIZENSHIP PROGRAM

WSU's **Digital Citizenship Foundations** is the first course in our **Digital Citizenship Program**. This is a five-week course where we will be learning together online what it means to be responsible digital citizens in our increasingly interconnected world. By the end of this course, you will have a good working knowledge of key concepts and issues in the areas of **information literacy, data privacy and legal responsibility, and digital etiquette and hygiene**. If interested email TLT@winona.edu.

IMPORTANT INFO

VPN Info: https://learn.winona.edu/VPN_for_Students

Zoom Info: <https://learn.winona.edu/Zoom>

Teams Info: https://learn.winona.edu/Microsoft_Teams

Backup Your Data!

Please be sure to back up your data regularly. We CANNOT help you recover it if lost. Your OneDrive account is a great place to save everything.

Software

You can download additional programs on your eWarrior laptop, including Adobe Creative cloud, JMP and SPSS, in the program called "Software Center" on HPs & "Managed Software Center" on Macbooks.

Printing

Students get 1,000 black & white printing pages every Fall & Spring semester. To add more pages or print in color, go to the DLC in the library room 105.

SOCIAL NETWORK

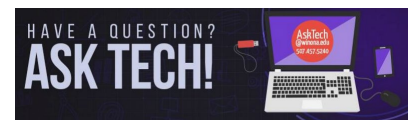
eWazoo



Follow **@e_wazoo** on Snapchat, Instagram, and Twitter! **eWazoo** social media channels provide the latest WSU technology news, app and software suggestions, contests, prizes, giveaways, and information on technology scholarships.



Winona State
Information
Technology
Services
[@WSU.ITS.FANS](https://www.facebook.com/WSU.ITS.FANS)



Join us on Facebook

- <https://www.facebook.com/WSU.ITS.FANS>
- <https://www.facebook.com/groups/WSUTechSupport>

TECHNOLOGY HELP DOCUMENTATION FOR STUDENTS, STAFF, AND FACULTY CAN BE FOUND ON OUR KNOWLEDGE BASE WIKI: [HTTPS://LEARN.WINONA.EDU](https://learn.winona.edu)