



EVERYTHING YOU NEED TO KNOW



eWarrior Digital Life & Learning Program

Welcome to Winona State University!

During your mobile device setup session, you personalized your laptop, connected to the Warrior network, logged into Microsoft 365, sent yourself an email, and confirmed your primary email address.

Information about our program is available to you on our Technology Knowledge Base Wiki (learn.winona.edu). It is recommended that you take the time to review this information.

If you choose Safeware Damage & Theft Protection, your student account will be charged a one-time fee of \$160 for 2 years of insurance.

You have 30 days to cancel for a full refund. If you did not purchase, you have 30 days to do so without requiring an inspection. Questions? Contact: safeware@winona.edu

Technical Support Hours

Technical Support Center & Walk-In Support Somsen 207	Hardware/Software laptop support Fall & Spring Hours Monday-Friday: 7:30 am – 4:30 pm Winter & Spring Break Hours Monday-Friday: 7:30am - 4:30 pm Summer Hours Monday-Friday: 7:30 am – 4:00 pm
WSU Tech Support – By Phone, Email & Chat Phone: 507.457.5240, Option 1 Email: Techsupport@winona.edu	Hardware/Software support for laptop & desktops. eWarrior Program questions. Fall & Spring Monday-Thursday: 7:30 – 4:00 pm Friday: 7:30 am – 4:30 pm Sunday: 2:00 – 5:00 pm Winter & Spring Break Hours Monday-Friday: 7:30 am – 4:30 pm Summer Hours Monday-Friday: 7:30 – 4:00 pm
eWarrior Digital Learning Commons (DLC) Krueger Library 105 DLC@winona.edu https://www.winona.edu/technology/dlc.asp Support available on Zoom during normal working hours. Students: https://Minnstate.zoom.us/my/wsudlc Faculty/Staff: https://Minnstate.zoom.us/my/wsutlt	Software/Technology support, color printing, 3D printing, Cricut Maker projects, 1:1 software support, classroom support. Fall & Spring Hours Monday-Thursday: 7:30 – 10:00 pm Friday: 7:30 am – 5:00 pm Saturday: 10:00 am – 5:00 pm Sunday: 1:00 pm – 10:00 pm Summer Hours Monday – Friday: 9:00 am – 5:00 pm Saturday: Closed Sunday: 1:00 pm – 9:00 pm

GETTING STARTED

Getting Started – Setting Up Your Laptop

- Visit <https://learn.winona.edu> and search for:
- “WSU Student Laptop Distribution Support” (see also: QR Code to the right)
 - “WSU Student Survival Guides”
 - Student Technology Survival Guide (Mac)
 - Student Technology Survival Guide (PC)



Student Laptop Distribution Support

Information regarding eWarrior Program

<https://www.winona.edu/technology/students.asp>

Safeware Protection Plan

<https://www.winona.edu/technology/damage-protection.asp>

-----Important-----

Changing your StarID Password

To change your STAR ID password, go to: starid.minnstate.edu

Remember to read through the WSU Student Technology Agreement so you understand your responsibilities.

- <https://www.winona.edu/technology/agreement.asp>



Enter the eWarrior Aspen Capital eScholarship Competition in the spring for a chance to win a \$1,000 eWarrior scholarship. Go to:

<https://www.winona.edu/technology/escholarship.asp> for more information.



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STUDENT TECHNOLOGY AGREEMENT

eWarrior Student Technology Agreement Reminders - The laptop you received was assigned to you as a student of Winona State. Should you leave Winona State for any reason, you must immediately return the laptop to the Technical Support Center in Winona (Somsen 207) or Rochester (Coffman Center 122). You will be responsible for lost, stolen, and damaged laptops, as stated in the Technology Agreement that you have signed.

MICROSOFT 365

EMAIL --- Use your friendly email address (firstName.lastName@go.winona.edu) as your actual email address. Use your StarID@go.minnstate.edu to log in to your Office365 WSU email account. Please make sure that Winona State is your PRIMARY email address.

All Winona State students have Office 365 accounts. This includes 1) your email, 2) office web, mobile, & desktop apps, and 3) 1 TB of storage space on OneDrive. Login to Office 365 services with

[YourStarID]@go.minnstate.edu. For more information go to :

learn.winona.edu/wiki/Microsoft_365

MY WARRIOR LIFE PORTAL

My Warrior Life Portal. This has everything you need to learn, live, and succeed at WSU. You can get to your "My Warrior Life Portal" using this link: <https://mywarriorlife.winona.edu/current-warrior>.

If you do not auto log in, click on Login in the top right corner and put in your StarID and password.

You can also get to it from our main website: <https://www.winona.edu/current-students/>.

IMPORTANT INFO

VPN Info: learn.winona.edu/wiki/VPN

Zoom Info: learn.winona.edu/wiki/Zoom

Teams Info: learn.winona.edu/wiki/Microsoft_Teams

Backup Your Data!

Please be sure to back up your data regularly. We CANNOT help you recover it if lost. Your OneDrive account is a great place to save everything.

Software

You can download additional programs on your eWarrior laptop, including Adobe Creative Cloud, JMP and SPSS, in the program called "Software Center" on HPs & "Managed Software Center" on MacBooks.

Printing

Students get 1,000 black & white printing pages every fall & Spring semester. To add more pages or print in color, go to the DLC in Krueger Library, room 105.

SOCIAL NETWORK

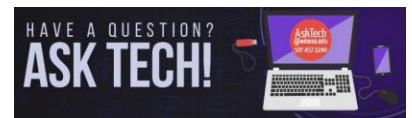
eWazoo



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Winona State
Information
Technology
Services
@WSU.ITS.FANS



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- <https://www.facebook.com/groups/WSUTechSupport>